



BlueCross BlueShield  
of Illinois



PUBLICIS GROUPE

## Choose the Right Place for Care Get the Best Value from your Benefits

24/7 Nurseline can answer health questions and help you decide what kind of care you need – anytime, day or night at 800-299-0274.

Avoid the emergency room unless you have a life-threatening situation\*. Get the treatment you need at a lower cost.

These network facilities are in your area:

If you or your covered dependent is not feeling well and you're unsure what type of medical care to seek, you may call the **Blue Cross Blue Shield (BCBS)** Nurseline to help you make a decision.

If your condition is not life-threatening, you may be able to be seen in an urgent care center. Urgent care centers provide treatment for patients who have an illness or injury that requires immediate care but is not serious enough to warrant a visit to the emergency room. Urgent care centers have limited hours unlike an ER which is open 24 hours a day, 7 days a week.

**To find an urgent care center near you and/or confirm an urgent care center is in-network, please visit [www.bcbsil.com/providers](http://www.bcbsil.com/providers) or call BCBS directly at 1-800-810-2583.**

\*For serious, life-threatening conditions, you need emergency care. Go to the nearest treatment facility or call 911 or your local emergency services.

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